

**CU Engage
Community Partner Interview Protocol**

Program goals:

- 1) How would you express your goals for _____ organization?
- 2) What are the goals for the partnership? How do they align with expressed goals of _____?

Partnership:

- 3) Tell me about a time when this relationship really worked? What's the home run story?
 - a) Sub-questions
 - i) outcomes (expected and emergent)
 - ii) nature of relationship
- 4) Can you share a story that illustrates when the partnership didn't work?
 - a) What is problematic about this relationship?
 - i) Structural inequalities, privilege, "drive-by activism" / sustained relationships, dissonance with school or program culture?

Outcomes:

- 5) What are the main ways this partnership makes a difference for your organization? or
What difference has _____ (CU program) made for _____?
 - a) What are the key activities, relationships, etc. that accomplish these outcomes?
- 6) Are there other outcomes that your program / organization is accountable for (e.g. external funders, parent organizations, etc.) Details: How do you define outcomes (student learning, improved confidence, self-advocacy, planning and execution, relationships, etc.)?

7) Emergent or unexpected outcomes:

- a) Describe typical programming - outcomes that are expected based on this programming - and talk about one or two times that extraordinary things happened. Was this just an individual instance, or is there something we can learn from these exceptional cases to re-think typical outcomes and programming?
What happened in these exceptional instances?

8) What do you think CU Engage students get from participating in your program?

Definition of community question:

- 9) Are there any effects beyond direct programming -- for individuals, schools, families, community, neighborhood?

Process / next steps:

10) What other things should we cover in this conversation?

11) Process and ways to move forward.

- a) Use our discussion today to think about what we really want to see happen in this partnership. What are the most important outcomes? What are the things in this program / partnership that produce these outcomes?
 - i) Possibility that this conversation revealed some of the tensions between different program goals and outcomes-- this is a good time to name these and be aware of them, possibly bring them into alignment, possibly not.
- b) Identify things we want to measure and figure out how we can measure them.